

THE CORPORATION OF THE CITY OF ENDERBY

Minutes of a **Committee-of-the-Whole Meeting** of Council held via video conference on Tuesday, April 6, 2021 at 4:02 p.m. in the Council Chambers of City Hall

Present:Mayor Greg McCune
Councillor Tundra Baird
Councillor Brad Case
Councillor Roxanne Davyduke
Councillor Brian Schreiner
Councillor Shawn ShishidoStaff:Chief Administrative Officer – Tate Bengtson
Chief Financial Officer – Jennifer Bellamy

The Press and Public

Clerk Secretary – Laurel Grimm

APPROVAL OF AGENDA

Moved by Councillor Case, seconded by Councillor Baird "That the April 6, 2021 Committee of the Whole agenda be approved as circulated."

CARRIED

ADOPTION OF MINUTES

Committee-of-the-Whole Meeting Minutes of March 15, 2020

Moved by Councillor Schreiner, seconded by Councillor Davyduke "That the March 15, 2021 Committee of the Whole minutes be adopted as circulated."

CARRIED

DELEGATIONS

Interior Health Lab Services

Joanne Isber: Program Director, Interior Health Pathology and Laboratory Medicine, and Dr. Yann Brierley, Vernon Medical Director, attended the meeting to discuss changes with Interior Health processes in response to COVID-19. Ms. Isber discussed outpatient processing and past procedures. Enderby has historically seen most walk-in patients in the morning but are now spreading this out during the day by booking scheduled appointments. Patients may book an appointment online or by telephone. Emergency walk-ins are still available.

Enderby only has one lab assistant which makes online bookings the preferred way to schedule appointments. Currently experiencing a "transition period" while people get used to booking rather than walking in. There is a national shortage of lab professionals which adds to the challenges.

Dr. Brierley noted that patients should be discussing urgency with their physicians to determine whether an appointment is an emergency.

The Chief Administrative Officer raised two questions previously posed by Council:

- There is only one phone number for both online appointment bookings and vaccine appointment bookings. Have there been known issues with patients having difficulty getting through because of this? Ms. Isber informed Council that this was causing some complications. The Provincial Government has since established a separate COVID-19 vaccination line.
- 2) Is there any specific messaging that Interior Health would like Council to relay to residents in Enderby to help explain the transition to pre-booked appointments? Ms. Isber noted that Council can communicate to residents that they are able to book their own lab tests online. The online tool allows you to compare location and times and offers more flexibility to schedule appointments that work for you.

PORTFOLIO REPORTS

Area F Director

Denis Delisle, Area F Director, has been discussing preparation for the 2021 Shuswap River tourism season. They looked at signage and parking. He noted that there are not a lot of things that can be done beyond education. He said that there were issues with an Enderby tourism website that was directing tourists to areas of the Shuswap River that may be inadvisable for floating. The Chief Administrative Officer confirmed with Director Delisle that this website was exploringenderby.com, which is currently under the control of the Chamber of Commerce. He advised Council that he has been working with the Chamber for several months to transfer the website to the City, at which point he would remove the incorrect information.

ADJOURNMENT

Moved by Councillor Davyduke, seconded by Councillor Baird "That the April 6, 2021 Committee of the Whole meeting adjourn at 4:25 p.m."

CARRIED

MAYOR

CORPORATE OFFICER