

EMERGENCY MANAGEMENT EXECUTIVE COMMITTEE

AGENDA

DATE: Thursday, February 6, 2020
TIME: 10:00 a.m.
LOCATION: Council Chambers, 619 Cliff Avenue Enderby

1. APPROVAL OF THE AGENDA

2. APPROVAL OF THE MINUTES

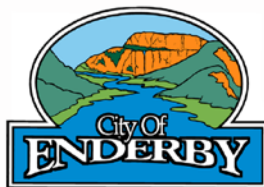
Emergency Management Executive Committee Meeting Minutes of February 25, 2019 Page 1

3. NEW BUSINESS

- a) Bylaw Amendment Page 3
Memo prepared by Chief Administrative Officer dated January 27, 2020
- b) Emergency Program Strategic Plan 2020-21 Page 7
Memo prepared by Chief Administrative Officer dated January 31, 2020
- c) Emergency Program 2020 Budget Page 16
Memo prepared by Chief Financial Officer dated February 3, 2020
- d) Partnership Report Back Page 19
Regional District of North Okanagan 2018
- e) Emergency Program Grant Update Verbal
Verbal update by Planner and Deputy Corporate Officer

4. OTHER

5. ADJOURNMENT



EMERGENCY MANAGEMENT EXECUTIVE COMMITTEE

Minutes of the **Emergency Management Executive Committee Meeting** held on Monday, February 25, 2019 at 9:15 a.m. in the Council Chambers of City Hall

Present: Mayor Greg McCune
Councillor Brian Schreiner
Councillor Tundra Baird

Staff: Chief Administrative Officer – Tate Bengtson
Planner and Deputy Corporate Officer – Kurt Inglis
Recording Secretary – Laurel Grimm

Other:

NOMINATION OF CHAIR

“That Tundra Baird be appointed Chair of Emergency Management Executive Committee.”

ELECTED BY
ACCLAMATION

APPROVAL OF THE AGENDA

Moved by Mayor McCune, Seconded by Councillor Schreiner

“That the February 25, 2019 Emergency Management Executive Committee meeting agenda be adopted as circulated.”

CARRIED

NEW BUSINESS

FireSmart Presentation by Forsite Consultants Ltd.

Julie Maxwell, Forsite Consultants Ltd., presented a slideshow on becoming a Recognized FireSmart Community

FireSmart Board and Action Plan

Moved by Mayor McCune, Seconded by Councillor Schreiner

THAT the Emergency Management Executive Committee endorses the development of a FireSmart Board which would be responsible for the following activities:

- 1. Developing a FireSmart Action Plan;*
- 2. Developing a schedule for implementing the solutions identified in the FireSmart Action Plan; and*
- 3. Determining the manner in which the local FireSmart program will be maintained into the future;*

AND THAT the Emergency Management Executive Committee appoints its members to the FireSmart Board, along with a community member to be appointed at a future date;

AND THAT the Chair of the Emergency Management Executive Committee be appointed as the President of the FireSmart Board.

CARRIED

Strategic Plan 2017-2021 (2019 Progress Report)

Received for Information

Emergency Program 2019 Budget

Moved by Mayor McCune, Seconded by Councillor Schreiner

“THAT the Emergency Management Executive Committee recommends to the Finance Portfolio that the Emergency Program budget for 2019 be supported.”

CARRIED

Emergency Social Services (ESS) Delivery Plan

Planner and Deputy Corporate Officer, Kurt Inglis, gave a brief overview of the Emergency Social Services delivery plan

- City responsible for Level 2 & Level 3 emergency events
- Intensive recruitment drive

Update to the City of Enderby Emergency Plan

The Emergency Management Executive Committee reviewed the Emergency Plan as amended.

ADJOURNMENT

Moved by Mayor McCune, seconded by Councillor Schreiner

“That the Emergency Management Executive Committee be adjourned.”

CARRIED

MAYOR

CORPORATE OFFICER

THE CORPORATION OF THE CITY OF ENDERBY

Emergency Management
Executive
Agenda

MEMO

To: Emergency Management Executive Committee
From: Tate Bengtson, CAO
Date: January 27, 2020
Subject: Bylaw Amendment

RECOMMENDATION

THAT the Emergency Management Executive Committee endorses the City of Enderby Emergency Program Bylaw No. 1616, 2016 Amendment Bylaw No. 1694, 2020 and refers it to Council for consideration.

BACKGROUND

Attached to this document is a proposed bylaw amendment, the City of Enderby Emergency Program Bylaw No. 1616, 2016 Amendment Bylaw No. 1694, 2020, which staff are recommending be referred to Council for adoption.

Prior to the establishment of the City of Enderby Emergency Program in 2016, emergency management services were delivered through an intermunicipal agreement with the City of Vernon, known as the North Okanagan Emergency Management Service. When the service ended in 2016, the City of Enderby began delivering its own emergency program, as required by provincial legislation. Part of this involved adopting an enabling bylaw to authorize the service, which was the City of Enderby Emergency Program Bylaw No. 1616, 2016. The bylaw was largely based on the “model bylaw” provided by Emergency Management BC.

Following several years of implementation and reflection on the evolution of the service, the attached amendment bylaw proposes changes to align emergency management with the City’s broader governance framework. In addition, the proposed changes streamline program administration and make it more efficient. The changes are intended to be read in conjunction with the revised strategic plan found later in the agenda.

The proposed structural changes may be summarized as follows:

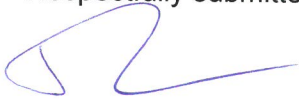
1. Involve all of Council in policy decisions regarding emergency management and eliminate the Executive Committee; and
2. Re-establish the Emergency Program Management Committee as a technical-operational “core” consisting of the City management team with Director or Section Chief roles, and others with operational responsibilities on an as-needed basis.

The proposed changes are designed to align policy decisions with the responsibility and authority of elected officials while returning the Chief Administrative Officer (who is a member of the Executive Committee) to a proper role on the Management Committee. This structure enhances role clarity and promotes collective ownership of the program and its outcomes.

The Emergency Management Executive Committee should note that the proposed changes will not impact the policy response to an existing or imminent disaster or emergency, as the decision to make a Declaration of State of Local Emergency may only be made by order of the Mayor or by bylaw or resolution of Council, and cannot be delegated to a committee. In other words, this function has always been with Mayor and Council rather than the Executive Committee. Council should note, however, that the Emergency Plan may be activated without a Declaration of State of Local Emergency in many circumstances; one of the primary reasons for issuing a Declaration is to respond to matters that may require emergency powers above and beyond the powers delegated to local authorities by the Province.

Should the proposed bylaw be adopted, there will be minor amendments to the City's Emergency Plan, which will be included in an update scheduled for later this year.

Respectfully submitted,



Tate Bengtson
Chief Administrative Officer

THE CORPORATON OF THE CITY OF ENDERBY BYLAW No. 1694

A bylaw to amend the City of Enderby Emergency Program Bylaw No. 1616, 2016

WHEREAS Council of the City of Enderby has adopted the City of Enderby Emergency Program Bylaw No. 1616, 2016;

NOW THEREFORE Council of the City of Enderby, in open meeting assembled, enacts as follows:

1. This bylaw may be cited as the City of Enderby Emergency Program Bylaw No. 1616, 2016 Amendment Bylaw No. 1694, 2020.
2. SECTION 2 – INTERPRETATION is hereby amended by replacing the definition of “City of Enderby Emergency Management Organization” with: “means the Council, Emergency Program Management Committee, Emergency Program Coordinator and such other persons appointed and functional groups established, which collectively are charged with emergency mitigation, preparedness, response and recovery measures.”
3. SECTION 3 – EMERGENCY PROGRAM is hereby amended by deleting 3.1(b) and renumbering the balance of the list accordingly.
4. SECTION 4 – COUNCIL is hereby amended by replacing the list under Section 4.1 with:
 - a) declare, by bylaw or resolution, a State of Local Emergency;
 - b) provide strategic direction to the Emergency Program Management Committee;
 - c) adopt emergency plans respecting preparation for, response to, and recovery from an emergency or disaster;
 - d) delegate powers available under the Emergency Program Act and to monitor the use of such powers;
 - e) establish any emergency policies, resolutions, or bylaws necessary to facilitate the response to an emergency or disaster;
 - f) ensure that sufficient budget and staff are provided to maintain an essential level of emergency program preparedness; and
 - g) enter into agreements with other local authorities for the purpose of emergency assistance or the formulation of coordinated emergency mitigation, preparedness, response or recovery.
5. SECTION 5 – EMERGENCY PROGRAM EXECUTIVE COMMITTEE is hereby amended by deleting Section 5 in its entirety.
6. SECTION 6 – EMERGENCY PROGRAM COORDINATOR is hereby amended by replacing Section 6.2(b) with “coordinating and providing logistical support for the Emergency Program Management Committee”.
7. SECTION 7 – EMERGENCY PROGRAM MANAGEMENT COMMITTEE is hereby amended by replacing Section 7.1 with “The Emergency Program Management Committee (the Management Committee) is accountable to the Chief Administrative Officer, who is accountable to Council.”
8. SECTION 7 – EMERGENCY PROGRAM MANAGEMENT COMMITTEE is hereby amended by replacing the list under Section 7.2 as follows:
 - a) the Chief Administrative Officer, who shall serve as chair of the Management Committee;
 - b) the Coordinator;
 - c) the City staff who have roles as Emergency Operations Centre Section Chiefs;
 - d) as needed, City staff who have other Emergency Management roles;
 - e) as needed, the Emergency Social Services Director and Section Chiefs;
 - f) as needed, representatives of external agencies having direct operational responsibilities during a major emergency, including representatives of police, fire, search and rescue, and emergency health services.

9. SECTION 7 – EMERGENCY PROGRAM MANAGEMENT COMMITTEE is hereby amended by replacing the list under Section 7.3 as follows:

- a) developing and implementing the emergency program and plans;
- b) assessing hazards, risks and vulnerabilities;
- c) developing the annual strategic plan for consideration by Council;
- d) recommending to Council emergency program priorities, procedures for implementation, and budget and resource requirements;
- e) maintaining a staffing and support plan for the Emergency Operations Centre;
- f) maintaining an implementation plan for Emergency Social Services;
- g) maintaining a training and exercise program;
- h) making agreements for the provision of goods or services; and
- i) developing agreements, resolutions, policies, and bylaws for the consideration of Council.

10. SECTION 8 – EMERGENCY RESPONSE is hereby amended by replacing all references to “the Executive Committee” with “Council”.

11. SECTION 8 – EMERGENCY RESPONSE is hereby amended by deleting Section 8.5 in its entirety.

READ a FIRST time this ____ day of _____, 2020.

READ a SECOND time this ____ day of _____, 2020.

READ a THIRD time this ____ day of _____, 2020.

ADOPTED this ____ day of _____, 2020.

Mayor

Corporate Officer

Emerg. Mgmt
Executive
Agenda

THE CORPORATION OF THE CITY OF ENDERBY

MEMO

To: Emergency Management Executive Committee
From: Tate Bengtson, CAO
Date: January 31, 2020
Subject: Emergency Program Strategic Plan 2020-21

RECOMMENDATION

THAT the Emergency Management Executive Committee endorses the City of Enderby Emergency Program Strategic Plan 2020-21 and refers it to Council.

BACKGROUND

Attached to this document is the City of Enderby Emergency Program Strategic Plan 2020-21. Following the establishment of the City-delivered service in 2016, a Strategic Plan was developed in 2017 that provided a 5-year time horizon for putting most of the program fundamentals into place.

As the program has developed, its strengths, weaknesses, opportunities, and threats have become more apparent. Along with a proposed re-structuring of the City's Emergency Program found elsewhere on this agenda, the attached Strategic Plan proposes a robust set of objectives that reflects best practices and lessons learned derived from internal and external sources.

The Strategic Plan objectives are focused on Strategic Priorities aligned with the BC Emergency Management System (Mitigation, Preparedness, Response, and Recovery), along with a fifth priority, Governance, that addresses internal program effectiveness. Each objective is linked to a Performance Measure so that success can be evaluated annually.

As the City's Emergency Program continues to develop, it is anticipated that this Strategic Plan will evolve with it. Given this, a relatively short two-year time horizon is proposed so that the commitments can be implemented and new objectives prioritized. As program practices and procedures develop, future Strategic Plans are likely to adopt a greater number of longer-range objectives.

Respectfully submitted,



Tate Bengtson
Chief Administrative Officer



1/31/2020

City of Enderby Emergency Program

Strategic Plan 2020-21



Emergency Program Management Committee
CORPORATION OF THE CITY OF ENDERBY

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Strategic Priorities

GOVERNANCE

action is taken to create a proactive, collaborative, and effective emergency program

MITIGATION

action is taken to identify, prevent, eliminate, or reduce the risk and impact of hazards

PREPAREDNESS

action is taken to prepare for emergency response and recovery

RESPONSE

action is taken in direct response to an imminent or occurring emergency/disaster

RECOVERY

action is taken to repair a community affected by disaster

The City of Enderby Emergency Program Strategic Priorities
are based on the *British Columbia Emergency Management System Manual, 2016 ed.*

Governance Objectives

OBJECTIVE	PERFORMANCE MEASURE	YEAR	PROGRESS
Provide adequate bylaw and policy support	Management Committee to review Emergency Program Bylaw and relevant Policies annually and make recommendations to Council as needed.	Annual	
Ensure that Council has necessary information for its policy decisions	Management Committee to convene a workshop with Council to update on strategic plan, budget, and implementation progress.	Annual	
Ensure that the Management Committee performs regular technical reviews of Emergency Plan implementation	Convene at least two meetings per year to review implementation progress.	Annual	
Provide staff with meaningful training and practices	Provide EOC Essentials training for all Section Chiefs as well as at least one table-top exercise per year.	Annual	
Increase regional support and cooperation for Emergency Management	Develop mutual aid agreements with one or more nearby jurisdictions for EOC support.	2020	
Develop a framework to enhance cooperation with indigenous Emergency Management partners	Develop a protocol with Splatsin for emergencies requiring coordination.	2021	

Mitigation Objectives

OBJECTIVE	PERFORMANCE MEASURE	YEAR	PROGRESS
Continuously improve knowledge of threats that may cause a disaster or emergency	Complete or update at least one risk assessment for a major hazard, risk or vulnerability, subject to grant funding.	2020	
Incorporate improved threat knowledge into proactive risk-reduction initiatives	Implement or update at least one risk mitigation activity or implement at least one risk mitigation program related to a major hazard, risk or vulnerability.	2021	

Preparedness Objectives

OBJECTIVE	PERFORMANCE MEASURE	YEAR	PROGRESS
Ensure that the Emergency Plan is maintained and meeting evolving and emergent needs	Review the Emergency Plan, including the HRVA, annually and make recommendations to Council as needed.	Annual	
Confirm that EOC and ESS suppliers remain committed	Review, update, and renew supplier agreements and contracts for EOC and ESS goods and services	Annual	
Develop Emergency Plan Support Plans in accordance with the HRVA priorities	Complete at least one Emergency Plan Support Plan that relates to the HRVA, subject to grant funding.	2021	
Provide a framework to restore City business operations on a prioritized basis during and after emergency response	Complete an assessment of City business functions and recovery time objectives based on the HRVA and incorporate into the Emergency Plan.	2020	
Build on the business continuity plan by developing recovery plans for individual business functions.	Complete or update a recovery plan for at least one Emergency or Critical service in accordance with the HRVA and recovery time objectives.	2021	
Cross-train the Emergency Program Management Committee to provide cross-functional resiliency	Complete at least one table-top exercise where the Deputy Director assumes the Director role.	2020	
Improve public engagement to enhance awareness of individual responsibilities and opportunities to reduce the impact of a disaster or emergency	Create at least two media releases related to personal or household preparedness.	Annual	

Response Objectives

OBJECTIVE	PERFORMANCE MEASURE	YEAR	PROGRESS
Enhance EOC resiliency	Develop a back-up power proposal for the EOC at City Hall.	2020	
Enhance EOC functionality	Test the layout of an EOC at City Hall and evaluate the logistics needed for quick set-up.	2020	
Enhance ESS functionality	Enter into an enhanced service contract with the Red Cross.	2020	
Enhance ESS resiliency	Prepare the City's ESS function for implementation.	2020	
Promote continuous learning and improvement in the processes and culture of the Emergency Program	Complete debriefs and After Action Reports for all EOC or DOC activations.	Annual	

Recovery Objectives

OBJECTIVE	PERFORMANCE MEASURE	YEAR	PROGRESS
Provide an integrated and proactive plan to guide the community's recovery following a disaster or emergency	Develop a Recovery Plan.	2021	

THE CORPORATION OF THE CITY OF ENDERBY

MEMO

*Emerg Mgmt
Exec.
Agenda*

To: Tate Bengtson, CAO
From: Jennifer Bellamy, CFO
Date: February 3, 2020
Subject: Emergency Program 2020 Budget

RECOMMENDATION

THAT the Emergency Management Executive Committee recommends to the Finance Portfolio that the attached Emergency Management budget for 2020 be supported.

BACKGROUND

Attached is the proposed 2020 budget for Emergency Management, along with 2019 comparatives. The proposed budget includes \$11,600 (2019 - \$9,200) for operating and \$175,750 (2019 - \$69,100) for special projects funded through grants for a total budget amount of \$187,350 (2019 - \$78,300).

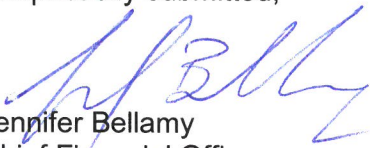
The operating portion of the proposed budget has increased by \$2,400 from 2019, of which \$2,300 relates to an increase for Emergency Social Services (ESS) support through the Canadian Red Cross Society. The current contract provides for response support for a Level 1 disaster, which would be for up to 10 households or 25 people. Staff are looking to increase the response support to a Level 2 disaster, which would support 25 to 500 people. For 2019 actual comparisons, most expenditures were consistent with budget with the exception of training. In 2019, training costs were able to be included and funded through the Emergency Social Services grant project. Although the separate training line item was not utilized in 2019, it has been included in 2020 for ongoing training opportunities.

Special projects for 2020 include:

- Evacuation Route Planning – This project will add a detailed Evacuation Plan to the City's Emergency Plan. The project was started in 2019 and will be completed in 2020.
- Emergency Social Services – This is another project that was started in 2019 and will be completed in 2020. A Emergency Social Services Strategic Plan is being developed through this project and has also funded the recruitment and training of volunteers along with equipment for the delivery of ESS services.
- Flood Mapping & Risk Assessment – A flood risk assessment will be developed, and flood mapping will be updated through this grant. Council approved staff submitting an application for this grant at the January 20, 2020 meeting.

- Emergency Operations Center Equipment – Staff will be looking to submit an application for this grant that will provide funding for equipment in the City’s Emergency Operations Center (EOC). Up to \$25,000 is available.

Respectfully submitted,



Jennifer Bellamy
Chief Financial Officer

City of Enderby
Emergency Management
Budget 2020

Budget Item	2019 Budget Amount	2019 Actual (Draft)	2020 Budget Amount (Proposed)	Notes
Red Cross (ESS)	1,700	1,700	4,000	Increase from Level 1 to Level 2 coverage
Travel	500	79	500	
Training	2,000	-	2,000	
Coordinator	4,000	4,000	4,100	
Contingency	1,000	139	1,000	
FireSmart Implementation Planning	9,700	8,427	-	Completed in 2019, grant funded
Evacuation Route Planning	25,000	21,052	3,950	Grant funded
Emergency Social Services	34,400	18,361	16,050	Grant funded
Flood Mapping & Risk Assessment	-	-	130,750	\$120k grant funded, remaining in kind
EOC Equipment	-	-	25,000	Grant funded
Total	\$ 78,300	\$ 53,757	\$ 187,350	

Emergency Mgmt



PARTNERSHIP REPORT BACK

Regional District of North Okanagan 2018

EXECUTIVE SUMMARY

The partnership agreement between the Regional District of North Okanagan and the Canadian Red Cross (CRC) enables CRC to deliver Emergency Support Services (ESS) in several communities across the region. Year two of the partnership saw a substantial increase in Level One activations, with a nearly four-time increase over 2017. The region was a safe-haven for wildfire evacuees in late summer which prompted requests for emergency assistance from the local response team. Perhaps the greatest impact aside from the 202 response hours was an increased focus on engagement and recruitment. CRC committed to six recruitment events and one major media campaign to strengthen its diverse member-base in the region. 2019 is expected to deliver greater consistency and increased capacity to respond to local emergencies.

16



volunteers

11



responses

37



people assisted
in past year



RESPONSES & DEPLOYMENTS

January, 2018

Vernon House Fires - The RDNO Red Cross ESS team provided longer term recovery Red Cross assistance to a single beneficiary who experienced a house fire in early 2018. On another house fire response, 29 hours were devoted to recovery work by the local team.

February, 2018

Armstrong House Fire and Flood - Two new Armstrong volunteers responded to their first call-out of the year while providing ESS. The first flood response of the year came in February when four beneficiaries were attended to by the local team.

April, 2018

Lumby and Armstrong House Fires - One beneficiary was provided with ESS services following a house fire in Lumby.

Work clothes were provided to two beneficiaries impacted by a house fire in Armstrong

May, 2018

Vernon Vehicle Impact, Flood Deployments - Four beneficiaries were displaced from their home when a vehicle impacted their residence with 30 combined response hours provided in this recovery case.

Members of the local team deployed to Penticton and Grand Forks for the southern British Columbia flood response

August, 2018

Vernon House Fire, Wildfire Displacements, Wildfire Deployments - The local team responded to a house fire in Vernon in late summer providing Red Cross recovery services after ESS had expired. The region witnessed the impact of the northern British Columbia wildfires with 3 evacuees from the wildfires provided with ESS. A local responder deployed to Prince George for the response.

October, 2018

Swan Lake House Fire - A house fire in Swan Lake prompted three team members to provide ESS for a family of seven

PERSONNEL UPDATES

The Red Cross team remained relatively stable in size throughout 2018. Ongoing recruitment efforts continued throughout the year, and have the team well positioned for the 2019. There are currently 12 Personal Disaster Assistance Team Responders and 4 Emergency Response Team Responders. The experience gained from an increase in responses in 2018 has benefited many of the team members' ability and confidence when activating for local disasters and emergencies. A first ever Okanagan-wide team meeting was held in Kelowna in September and again in December with positive feedback from those in attendance. A North Okanagan contact and supplier list was created to provide the team with an easy-to-read reference manual when on response. New team leadership and an on-call roster are among the personnel priorities for the upcoming year.

TRAINING AND ENGAGEMENT OPPORTUNITIES

Team Meetings are regular occurrences for the local team and took place in Vernon nine times in 2018. During team meetings many important items are discussed including active responses, upcoming training, program changes, and community events for personal preparedness.

Regional training was held on the following dates:

March 31 - April 1, 2018 - Personal Disaster Assistance Team - Responder & Supervisor Course
August 18-19, 2018 - Emergency First Aid & CPR-C; Emergency Response Team - Just In Time

New Online Courses: Psychological First Aid and Reconciliation with Canada's Indigenous Peoples

COMMUNITY PREPAREDNESS WORK

There are among 25 lodging suppliers in the North Okanagan along with several food, clothing, and personal services suppliers. Many of these suppliers are local business which work closely with our team to increase response efficiency and preparedness in times of need.

In June, a personal preparedness session was organized at Lumby Days in Lumby, BC.

Print articles were published in local newspapers in May and again in November in the North Okanagan informing the public of our work in personal preparedness and disaster response.



OTHER CANADIAN RED CROSS UPDATES

Several new program changes have come into effect within Red Cross Emergency Management in the past year. Among these include new response forms and processes such as an adapted Beneficiary Needs Assessment Form, new responder handbooks were produced nationally in 2018 and distributed to teams, along with updates to responder training, including courses in Indigenous relations and reconciliation and Psychological First Aid. We are now offering an updated ESS Responder workshop which highlights the role of the local team in supporting ESS response. Further operational tools such as a new accommodation booking system for beneficiaries and a notification system for activating volunteer responders were introduced in early 2019. New opportunities for volunteers include stepping into the Duty Officer roster on a rotational shift basis, Emergency Preparedness presentation facilitation, and supporting our Human Resources team in times of response. The leadership team also participated in the 2019 Red Cross Leadership Conference March 1 - 3, 2019 in an effort to collaborate ideas, experiences and learnings from the past year across British Columbia and Yukon.

LOOKING AHEAD TO NEXT YEAR

Moving ahead, the Red Cross is excited about the continued growth and development of the local responders in the North Okanagan. Increased training in both Red Cross and ESS in addition to collaboration with the Central and South Okanagan Emergency Management teams will be a focus for 2019. The possibility of Level 2 scenario training together with the Regional District remains a possibility as we all prepare for the next freshet season. More recruitment and volunteer campaigns will take place at local colleges, community events, and emergency preparedness sessions throughout the Regional District. Members of our local team will also attend Emergency Management British Columbia's spring preparedness conference in March.

Each team member now has a local response kit which has increased our ability to respond following a personal disaster. Communications improvements regarding fire dispatch and processes regarding ESS call-outs will continue to be refined in 2019. Overall, our goal is to increase communication between team members by having more consistent team meetings, new team leadership and the development of an on-call roster. With these dynamic changes taking place, 2019 is shaping up to be an exciting year for team engagement and opportunities both in the North Okanagan and across the province.



Disasters can strike anytime and anywhere and those in need can't wait; their needs are urgent. The Canadian Red Cross works with local authorities to help vulnerable individuals and families in Canada affected by emergencies and disasters. Services may include food, lodging, clothing, personal services, reception and information, and family reunification. Even before a disaster happens, the Canadian Red Cross is in your local community, helping plan for the unexpected, building relationships and teams of volunteers, and making sure we have supplies nearby so we are ready to respond 24 hours a day, 7 days a week.

 www.redcross.ca

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