

ENDERBY AND DISTRICT SERVICES COMMISSION

**Brad Case
Roxanne Davyduke**

**Herman Halvorson
Denis Delisle**

AGENDA

DATE: Friday, October 2, 2015
TIME: 9:30 a.m.
LOCATION: Council Chambers, Enderby City Hall – 619 Cliff Avenue

1. APPROVAL OF AGENDA

2. ADOPTION OF MINUTES

[Regular Meeting Minutes of August 14, 2015](#)

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3. REPORTS

[Dog Control Update](#) – report from Assistant Corporate Officer and Planning Assistant dated September 9, 2015

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[Shuswap River Ambassadors – 2015 Year End Report](#)

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4. NEW BUSINESS

5. PUBLIC QUESTION PERIOD

6. CLOSED MEETING RESOLUTION

Closed to the public, pursuant to Section 90 (1) (e) and (f) of the *Community Charter*

7. ADJOURNMENT

ENDERBY AND DISTRICT SERVICES COMMISSION

MINUTES of a regular meeting of the **ENDERBY AND DISTRICT SERVICES COMMISSION** held on Friday, August 14, 2015 at 8:30 a.m. in the Council Chambers of Enderby City Hall.

Members: Brad Case City of Enderby
Roxanne Davyduke City of Enderby
Herman Halvorson Electoral Area F
Denis Delisle Electoral Area F

Staff: Tate Bengtson – Chief Administrative Officer, City of Enderby
Kurt Inglis – Assistant Corporate Officer and Planning Assistant, City of Enderby

Others: Press

APPROVAL OF AGENDA

Moved by Brad Case, seconded by Roxanne Davyduke that the agenda be approved as circulated.

Carried

ADOPTION OF MINUTES

Regular Meeting Minutes of June 8, 2015 and June 29, 2015

Moved by Denis Delisle, seconded by Roxanne Davyduke that the minutes of the regular meetings of June 8, 2015 and June 29, 2015 be adopted as circulated.

Carried

BUSINESS ARISING FROM THE MINUTES OR UNFINISHED BUSINESS

Revised Barnes Park Conceptual Plan – Memo from Assistant Corporate Officer and Planning Assistant dated August 7, 2015

Moved by Brad Case, seconded by Roxanne Davyduke that the Commission approve the Barnes Park Conceptual Plan as circulated.

Carried

REPORTS

Parks and Recreation 2nd Quarter Report

Moved by Denis Delisle, seconded by Roxanne Davyduke that the report be received and filed.

Carried

Discussion:

- The new Recreation Guide is being circulated.
- There was a recent tour of the arena.

- Keeping the pool open another month will depend on operational costs and staffing availability.

NEW BUSINESS

Pickleball Lines Grant Request – Memo from Chief Administrative Officer dated July 13, 2015

Moved by Denis Delisle, seconded by Brad Case that the Commission approve a grant of \$731.20 to School District No. 83 for the painting of pickleball lines on the tennis courts at M.V. Beattie Elementary School.

Carried

Discussion:

- Roxanne Davyduke queried as to the future pickleball facility at Barnes Park relative to the MV Beattie facility.

Parks, Recreation and Culture Fees Imposition Bylaw – Memo from Chief Administrative Officer dated July 31, 2015

Moved by Denis Delisle, seconded by Roxanne Davyduke that the Commission recommend that Council adopt City of Enderby Parks, Recreation and Culture Fees Imposition Bylaw No. 1578, 2015.

Carried

PUBLIC QUESTION PERIOD

None.

CLOSED MEETING RESOLUTION

Moved by Denis Delisle, seconded by Brad Case that, pursuant to Section 92 of the *Community Charter*, the regular meeting convene In-Camera to deal with matters deemed closed to the public in accordance with Section 90 (1) (e) of the *Community Charter*.

Carried

ADJOURNMENT

The regular meeting re-convened at 9:20 a.m.

Moved by Brad Case, seconded by Roxanne Davyduke that the meeting adjourn at 9:20 a.m.

Carried

CHAIR

CHIEF ADMINISTRATIVE OFFICER

THE CORPORATION OF THE CITY OF ENDERBY

Commission
Agenda

MEMO

To: Tate Bengtson, Chief Administrative Officer
From: Kurt Inglis, Assistant Corporate Officer and Planning Assistant
Date: September 9, 2015
Subject: Dog Control Update

RECOMMENDATION

THAT the Commission receives this memorandum for information.

BACKGROUND

The Enderby & District Services Commission engages Commissionaires BC to deliver dog control services for Enderby and Area. Laura Dunbar took over the role of Dog Control Officer from Georgena Trill in early 2015.

Patrols are conducted multiple times per week and follow-ups to non-emergency dog complaints are blended in with these patrols. Patrols generally involve hitting 'hot-spot' locations such as schools and parks but occasionally will involve patrolling the broader community or keying in on locations where there have been reports of on-going problems.

One hour per week is dedicated to park patrols and targeted parks include Tuey Park and Grindrod Park. With the park patrols, the Dog Control Officer not only looks for infractions but also takes the time to engage park users in order to raise awareness and build trusting relationships with residents.

The preferred outcome for all complaints is to achieve voluntary compliance. Voluntary compliance is generally achieved through verbal communication with the respondent to discuss the incident and review the Dog Control Bylaw as well as potential solutions. Patrols are increased for further monitoring when necessary. When voluntary compliance is not demonstrated, enforcement escalates. This approach helps to foster a respectful relationship between the Dog Control Officer and respondents which generally reduces conflict and results in an amicable resolution to the issues. In the long term, this tends to reduce the need for on-going enforcement and has a greater likelihood of achieving neighbourhood peace.

The following is an overview of the dog control service between March 16 - August 24, 2015:

	Jurisdiction	
	Enderby	Area F
Complaints		
Dogs at Large	4	10
Excessive Barking	25	10

Dog on Dog Attack	2	2
Dog Molesting Passerby	2	0
Dog on Person Attack	2	0
MTI Tickets Issued	9	0
Dangerous Dog Designations Issued	0	0
Impounded Dogs	1	1
Dogs Surrendered to the Rescue or SPCA	0	1
Lost and Found Inquiries	9	23
Referrals Made to Neighbouring Jurisdictions	1	0

Respectfully Submitted,



Kurt Inglis
Assistant Corporate Officer and Planning Assistant

Year End Report

September 25,

2015

Best practices, impact analysis, and new opportunities

Shuswap River Ambassadors



May 11, 2015



May, 2015



August 2015

This program would not be possible without the generous contributions of its funders:

City of Enderby

Enderby & District Chamber of Commerce

Regional District of the North Okanagan



FOR GENERATIONS



A special thank you to the in-kind contributors to the program:

Kingfisher Interpretive Centre

Shuswap Paddle Adventures

Managers Summery

Spring and Summer 2015 had warmer weather than years previous, with this came an influx in tube floaters and other river users for the month of June and July and a decrease in August when water recreation is typically more popular. A total of 5024 river users on the Lower Shuswap River were educated by the Shuswap River Ambassadors thus summer.

The Shuswap River Ambassadors continue to play an important role in communicating educational and safety concerns to recreational users of all types. Statistics and anecdotal information suggests that some change in awareness in users has been taking place, but overall the need for the program is ongoing with a continued awareness gap regarding river safety, ecology, and general knowledge; especially amongst those who have frequently used the Shuswap River in the past and consider themselves experts; another issue with safety can be identified amongst inebriated, groups.

This report concludes with recommendations regarding how the River Ambassadors may be enhanced in future years.

An addendum to this report for handlaunch stakeholders discusses recommendations to improve effective management of handlaunches in future years.

Impact Analysis

Summer 2015 continued on the warming trend that has been happening the last few years, low snow pack and hotter weather created a busier season that started earlier in the year with tube floaters witnesses as early as the beginning of May. Water levels only reached between 7 and 8ft on the Enderby marker and were constantly around four weeks ahead of the normal level; hotter weather, low snow pack, and a mostly dry Spring were the main contributing factors to this. This meant great swimming, tubing, and paddling conditions earlier on in the season. The River Ambassadors did, however, have to modify their messaging from 2014 to specify the dangers new to the season; their engagement was adjusted to reflect length of float times, and new hazards reviled such as sand bars, log jams, and changes in the current flow.

The River Ambassadors, in coordination with Visitor Centre staff, created a tone that emphasizes the hazards that occur on the Shuswap River, and the best way to avoid them .

The table below indicates the variation in users contacted by the River Ambassadors. These numbers strongly correlate to weather conditions. During times of poor weather conditions, the River Ambassadors' hours were reduced, or they performed tasks related to the general health of the river at the Kingfisher Interpretive Centre, any reduction in hours or work done at the Kingfisher Interpretive Centre happened in August when the weather turned colder and recreational use subsided.

Dates	Tube Floaters	Other Recreational Users
June 28 to July 6	780	119
July 9-13	398	84
July 16-20	421	80
July 23-27	463	101
July 30 to August 3	1198	189
August 6-10	931	117
August 13-17	84	13
August 21-31	29	17

Month	Tube Floaters	Kayak/Canoe	Swimmers	Paddle Boarders	Boats
July	2062	159	84	120	21
August	2242	120	88	123	5
Total	4304	279	172	243	26

This chart reflects slightly lower numbers in comparison to 2014. This can be contributed to a slower August, the variation due to Girl Guides last year, and a three weekends over the summer where only one team instead on two were on the ground.

Note: the numbers in the above chart are based on contact between River Ambassadors and user groups. As the River Ambassadors are unable to contact all groups, these figures under-report total usage.

Tube floating remains the most popular recreational activity on the river with 4304 floaters educated and 720 other river users. In total, the River Ambassadors communicated with 5024 users during the summer of 2015. Paddle Boarding continues to increase in popularity with 243 in 2015, more than doubling the 88 educated in 2014. Kayaking and Canoeing has leveled out this year with 279 recorded, 221 less than 2014. There was a significant drop in power boats and boats monitored and educated this year with only 26 versus 166 tallied in 2014; this can be contributed to the unusually low water making it difficult for motorcraft. Tube floater response to the Ambassadors' awareness campaign varied, but may be divided into these four groups:

1. Those who heard the information and modified their safety, planning, and practices accordingly (29% of users). Generally these were river users who didn't expect such lengthy float times or as many hazards as were present on the route;
2. Those who heard the information and chose not to go on the river due to an awareness of the risks (1% of users). Generally these were river users with smaller children or individuals that didn't have lifejackets and didn't feel comfortable with their swimming abilities;
3. Those who refused or neglected to heed the advice (20% of users). Generally there were river users that declared themselves as veterans of the river or were displaying signs of inebriation; and
4. Those who heard the information, but were overall already prepared (50% of users).

Although an increase in willingness to learn is evident within river users, knowledge of the river is still low. Each year education on the current hazards of the Shuswap River is necessary to help reduce the likelihood of injury or death. As long as there are users on the Shuswap River there will be a continuous need for education.

The increase in proper garbage disposal seemed to drop this year with more garbage picked up along the river by the Ambassadors than years previous. Only a small portion of the user groups were properly equipped to deal with garbage disposal in a respectable manner. There is a need to improve disposal facilities, methods, and education, one possible method is installing recycling cans along with the garbage cans. People go through the garbage cans at launch points looking for cans and then leave the garbage on the ground, this way they can just go through the recycling and the garbage doesn't end up on the ground.

Tally information for river users seen with alcohol on the river was reflected at 242 people in July and 320 in for August, although this number is down slightly from 2014, the number of cans and bottles collected by the ambassadors suggests a larger amount is still being consumed. The user groups are more likely to ignore or become belligerent with the River Ambassadors when inebriated.

There was a slightly notable increase in use of lifejackets on the river, mainly reflected in families with younger children. However, many river users will not accept carrying a life jacket as law. Lifejackets were most commonly seen on children between the ages of 2-6, kayakers, canoeists, then children between the ages of 7-12.

Best Practices and Lessons Learned

As with any program, there are always opportunities for improvement for the River Ambassador Program. The following recommendations were implemented during 2015:

1. The Shuswap River Ambassador Facebook page grew substantially in the 2015 season, as it had done in the 2014 season. This page was used as a information hotline for regular updates on the river conditions, hazards, weather conditions, and water levels.
2. At the beginning of the 2014 season during high water, and low water the River Ambassadors were taken on a familiarization tour of the Shuswap River from Trinity Bridge to Enderby Bridge, this year the River Ambassadors also paddled from Dales Handlaunch to Trinity Bridge . These tours served to educate the River Ambassadors on the different aspects of the river, about hazards along these sections, and landmarks that can be used in their information for river users. This also allowed the River Ambassadors an opportunity to talk with users while they were on the river, and pick up 100+ pounds of garbage from the beaches and the water. In addition, the River Ambassadors also attended a swift water river familiarization from Mabel Lake to Brandts Handlaunch at the beginning of the season.
3. The wage for the River Ambassador Program was increased from \$10.50 to \$12.00. The increase in wage was put in place with the hope of attracting more qualified employees to the position.
4. SPOT detection devices were purchased, this allows the River Ambassador Manager to track the River Ambassadors location, and receive messages from the ambassadors when they arrive at their location and when they leave. The device also allows River Ambassadors to send a message requesting help from their manager, or if there is an emergency send an SOS to emergency services. The device is tracked by satellite and sends a GPS location to the manager, or in an emergency situations to dispatch. These devices work outside of cell range.
5. Rescue throw bags was purchased for each River Ambassador team and basic training on how to use them was preformed.

Recommendations for 2016

Every year presents new opportunities to build upon past successes and increase the impact of the program. The following are recommendations for the River Ambassador Program in 2016:

1. The River Ambassador Program should be broken into two shifts. One from 11:00am to 5:00pm, the second from 12:00pm to 6:00pm. This would allow for more coverage of Belvidere Park, Eby's Handlaunch, and Trinity Bridge later in the evening, targeting the groups that need the most information, the under prepared and under educated.

Funding dependent recommendations:

2. Expansion of The Shuswap River Familiarization Tour to include Brandts to Dales Handlaunch and Enderby Bridge to Mara Provincial Park.
3. Consideration into providing first aid training to all river ambassadors, this would allow them to administer help if any incidents do occur.
4. Extending the program into end of May and June to offer educational talks to schools regarding river safety and awareness.
5. Future consideration should be given to extending the program to a third team that could patrol the river by canoe or kayak. While this poses distinct operational risks, as well as cost increases, it may help to intercept recreational river users who were missed through other means. This could also be linked to a continuous effort to keep the river clean. A team such as this would only be needed on heavy 'traffic weekends'.